

Service Is More than Our Name

It is our way of doing business

ABOUT US

Building on a tradition of best-in-class claims practices, strong market relationships, and unparalleled customer service, Service Insurance Companies is a specialist in workers compensation. Our customer centric approach involves not only providing agents and policyholders with a quality product, but also with the support and personal service that makes Service Insurance a leader in customer service in the industry.

WHY CHOOSE US

- ✓ **AM Best Rating: A- VIII (Excellent)**
- ✓ **Multi-State Carrier - Licensed in 49 states**
- ✓ **One Policy, One Bill**
- ✓ **Best in Class Underwriters, Claims, Risk Control, and Premium Audit**

RISK CONTROL

- Value Based Ideology - Collaborative approach
- Onsite assessments focused on primary exposures
- Free access to Streaming Safety Videos
- Downloadable Safety Resources
- Virtual & In-Person Management Safety Training
- Return to Work program assistance

CLAIMS

- Claim Reporting 24/7 (online, email, phone, fax)
- High Tier Performer as analyzed by the Texas Department of Insurance
- Low caseloads and high supervisory oversight
- Proactive claim resolution for injured worker
- Facilitates Return to Work program

CORE VALUES

- Deliver world class customer service
- Do the right thing, always
- Honor commitments
- Be a fanatic about response time
- Find a way